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IAS Claim Services Appoints Industry Leader as President

SAN ANTONIO – March 29, 2010 – IAS Claim Services (www.iasclaims.com), one of the nation's fastest growing independent claims adjusting firms, announced today the addition of [Paul C. Kottler](#), AIC, as the firm's new president.

Kottler brings experience and recognition on a national and international level, building successful regions and divisions of claim service centers. A multifaceted leader, Kottler is supported by a track record of building and leading organizations through change, growth and profitability. Most recently Kottler served as vice president of Crawford & Company's United States Property and Casualty Western Division.

"We are eager to announce Paul as IAS Claim Services' president as we continue to position the company for our continued growth," IAS Claim Services CEO Larry Cochran said. "It is a true testament of IAS' solid reputation and customer service record that we are able to attract a high-level and industry-respected executive. IAS continues to lead the industry in the changing technologies, transparent adjusting processes and top-quality, independent claim adjusting services. Paul will spearhead the expansion of IAS and help us meet those increasing demands."

In addition to managing the daily operations of IAS, Kottler will be responsible for fostering the firm's customer service and culture of teamwork. Kottler will also focus on targeted growth strategies; expanding market share by seeking clients with the same customer-centric values as IAS.

"IAS is ahead of the game compared to other large adjusting firms in the industry," Kottler said. "We have a great client base, skilled employees and the latest technology integrated into our operations to give our partners industry leading customer service and efficiencies. The firm's capability to meet the growing and changing needs of insurance



company claim departments, agents and policy holders is what separates IAS from others in the market.”

Kottler joins the IAS Claim Services team that for more than 25 years has provided a comprehensive range of innovative claim services and [third-party administrative capabilities](#). From [catastrophic, property, casualty, liability, and transportation claim capabilities](#), IAS is fully capable to serve clients across the country with superior service from one of the largest claim adjusting workforces in the U.S. Its customers include many of the nation’s largest, most respected insurance carriers, as well a growing list of regional, local and rural insurance companies. IAS helps insurance firms streamline the claims adjusting process, while ensuring consistent service quality, improving policyholder satisfaction and exceeding their expectations for caring, professional service.

Photo of Paul Kottler available at <http://www.iasclaims.com/main/management.php>

High resolution photo available by contacting Anne Hatfield at anneh@kqbtexas.com, 210-826-8899

About IAS Claim Services

Established in 1984, IAS Claim Services is one of the nation’s largest independent adjusting and insurance services firms. Headquartered in San Antonio, Texas, IAS has offices in Oklahoma, Louisiana, Texas, Virginia and Michigan. In addition, IAS’ wholly-owned subsidiary, CatCrew®, can deploy hundreds of personal and commercial lines adjusters to any or multiple catastrophic events in the U.S. within 24 hours. The consolidated resources of IAS make it among the few claim organizations in the U.S. capable of managing highly complex, large volume claim services for multiple insurance carriers. For more information, visit www.iasclaims.com.